

Product safety and sustainability in the new European legal framework

Schedule	Session 2 – From theory to practice
9:30 a.m.	Reception
10:00 a.m.	Opening – Carla Barata, Director-General of the DGC
10:05 a.m.	The ECP 8 80 Project, Empowering Consumer Professionals Sandra Nascimento, Technical and Executive Director of APSI
10:10 a.m.	Product Safety in the Online Market: what consumers need to know (*) Mari Cruz Arenas, Programme Manager, AIJU, Instituto Tecnológico del Producto Infantil y Ocio (presentation in Spanish)
10:30 a.m.	Consumption of Sustainable Products: the role of the Digital Product Passport (*) Encarna Alemañ, Project Manager, AIJU, Instituto Tecnológico del Producto Infantil y Ocio (presentation in Spanish)
10:50 a.m.	Open discussion
11:10 a.m.	Coffee break
11:30 a.m.	Hazardous products: how to respond?
11:30 a.m.	What can consumers do? – Sandra Nascimento, APSI
11:40 a.m.	How do the authorities act? – Marina Dias, ASAE
11:50 a.m.	The Safety Gate System – Isabel Espinheira, Senior Technician at the Consumer Law Services Directorate, DGC
12:00 p.m.	The role of consumer associations in resolving consumer disputes (*) Lucentum, Federación Provincial de amas de casa, consumidores y usuarios de Alicante (presentation in Spanish)
12:20 p.m.	Class actions and consumer associations – Paulo Fonseca, DECO
12:30 p.m.	Open discussion
1:00 p.m.	Conclusions and closing remarks – APSI
1:00 p.m.	Grab-and-go

(*) Presentation in Spanish with consecutive translation into Portuguese.